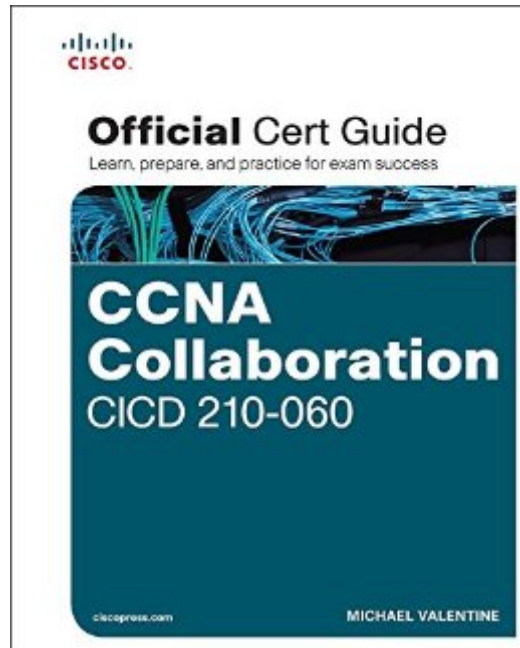


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# CCNA Collaboration CICD 210-060 Official Cert Guide



## Synopsis

CCNA Collaboration CICD 210-060 Official Cert Guide CCNA Collaboration CICD 210-060 Official Cert Guide from Cisco Press enables you to succeed on the exam the first time and is the only self-study resource approved by Cisco. Long-time Cisco expert and trainer Michael Valentine shares preparation hints and test-taking tips, helping you identify areas of weakness and improve both your conceptual knowledge and hands-on skills. This complete, official study package includes:

- A test-preparation routine proven to help you pass the exam
- "Do I Know This Already?" quizzes, which enable you to decide how much time you need to spend on each section
- Chapter-ending exercises, which help you drill on key concepts you must know thoroughly
- The powerful Pearson IT Certification Practice Test software, complete with hundreds of well-reviewed, exam-realistic questions, customization options, and detailed performance reports
- A final preparation chapter that guides you through tools and resources to help you craft your review and test-taking strategies
- Study plan suggestions and templates to help you organize and optimize your study time

Well regarded for its level of detail, study plans, assessment features, challenging review questions and exercises, this official study guide helps you master the concepts and techniques that ensure your exam success. CCNA Collaboration CICD 210-060 Official Cert Guide is part of a recommended learning path from Cisco that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit [www.cisco.com](http://www.cisco.com).

Michael Valentine, CCNA, CCNP, CCDP, CCVP, CCSI No. 31461, has worked in IT since 1996, and as a trainer since 2001. He is currently a Cisco trainer with Skyline Advanced Technology Services, specializing in Cisco Unified Communications and CCNA. His accessible, humorous, and effective teaching style has demystified Cisco technology for thousands of students. He has developed courseware and labs for both Cisco and its training partners, is co-author of *CCNA Exam Cram (Exam 640-802)*, Third Edition, and is the author of *CCNA Voice Quick Reference Guide*. The official study guide helps you master topics on the CCNA Collaboration CICD 210-060 exam, including the following:

- Cisco Unified Communications components
- Cisco Unified Communications Manager Express administration, end user management, dial plans, and telephony features
- Cisco Unified Communications Manager administration, end point management, dial plan elements and interactions, and telephony and mobility features
- Cisco Unity Connection voicemail CM IM and Presence support
- CME and CUCM management and troubleshooting
- Monitoring Cisco Unity Connection

The CD-ROM contains more than 140 practice questions for the exam, memory table

exercises and answer keys, a glossary flash card tool, and a study planner tool. Pearson IT Certification Practice Test minimum system requirements: Windows Vista (SP2), Windows 7, Windows 8.1, or Windows 10; Microsoft .NET Framework 4.5 Client; Pentium-class 1 GHz processor (or equivalent); 512 MB RAM; 650 MB disk space plus 50 MB for each downloaded practice exam; access to the Internet to register and download exam databases This volume is part of the Official Cert Guide series from Cisco Press. Books in this series provide officially developed exam preparation materials that offer assessment, review, and practice to help Cisco Career Certification candidates identify weaknesses, concentrate their study efforts, and enhance their confidence as exam day nears.

## Book Information

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## Customer Reviews

The content of the book is great, and very well written. But as far as preparing you for the exam, it does not do that. I have taken the exam twice now, and both times I was very surprised at the questions I received. I have read through this book numerous times, taken and aced the practice

exams provided, used the memory tables extensively, and on exam day couldn't believe the amount of information that I didn't know. I'm not sure if this is an issue with the book, or Cisco testing. I've used paid online training websites, Cisco Press books, I've worked in the actual job for a few months now and they all teach and utilize the same lessons. The exam does not. Until they can accurately communicate what is valuable to know for the exam, I would skip over this book.

This book is a good introduction to the world of Cisco Collaboration voice products. It's well written and I recommend it to anybody who needs an introduction to Cisco voice. However, you will NOT pass the Cisco 210-060 exam with this book as your main reference. I know this from first hand experience. The 210-060 exam covers a wide range of topics many of which are not covered in this book. For example there were granular questions concerning hardware products such as voice gateways and ATAs. If you're new to Cisco Collaboration and need an introductory book this book is for you but it will only cover around 40% - 50% of what the exam covers. Edit: DOH! I got the exam wrong it should read 210-060.

I gave this a 3 for a simple reason. This book says it prepares you for the CICD, but it doesn't. Some of the questions on the exam are not in book at all. The example questions that come with the book are not like the exam. I have looked on many forums as well and people are reporting the same. It is a well written book and I did learn about Collaboration, but for passing the exam, this book alone will not help you.

This item specifically shows at the top that you will be emailed an access code for the practice exam. The ebook in Kindle specifically says that this version does not include the practice exam. I have been of no help for this except to report it to the publisher.

If you have the old voice book, no need to get this one. They are the same except for a few very minor changes that I did not see on the test nor see at work.

Arrived on time. I haven't had a chance to review the content but the online rough cuts of this book appeared to have very good explanations of the topics included on the 210-060 exam

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